



## Connecting Care+ Wakefield Council Assessment and Care Management Teams

### What does Assessment and Care Management mean?

Our team comprises of Care Coordinators, qualified and advanced Social Work Practitioners, to provide social work interventions to vulnerable adults within the community. The team is linked up to certain geographical GPs on the East and the West of the district.

We are committed to Safeguarding, enabling independence and meeting the health and wellbeing needs of vulnerable adults as a priority.

### What is the Assessment and Care Management Service?

The Assessment and Care Management team commission care, support and advice to people who need it to manage their lives and be independent. We work with people aged 18 onwards, older people, people with a disability or long term illness, people with brain injuries or mental health problems and carers.

We undertake Social Work interventions both for carers and individuals who have an appearance of needs. We fulfil our statutory duties in regards to completing Care Act assessments to identify individuals social care needs and eligibility. The team also support plan how these needs can be met, via Reablement services, the wider community, technology, individual benefits and universal services. The ethos is to prevent, reduce and delay people from requiring long term care and support.

We provide Care Management for those who do need care and support, to be commissioned by the council. This includes supporting people to move into extra care settings or into residential care.

Our practice is underpinned by legislation, consisting of a range of statutory casework. This includes completing Mental Capacity Assessments, commissioning Advocacy services, making Best Interest Decisions and going to Court for Court of protection cases, as required. We also safeguard vulnerable people by effectively support planning to prevent or reduce people from abuse.

We support with Continuing Healthcare cases, by identifying individuals potentially eligible for NHS funding. We attend decision support tools to provide our professional opinion and multi-disciplinary input.

## Access & Criteria / Referring to us

Assessment and Care Management teams work under the National Eligibility criteria set out by The Care Act 2014.

The Local Authority has a duty to complete an assessment if an individual has an appearance of care and support needs. The Local Authority have a duty to meet only identified eligible needs and do not require to put a service in place if it can be met in other ways (such as telecare). (

If the individuals needs do not meet the national eligibility criteria, the local authority still has to provide information and advice on what support might be available in the community to support them.

We do not have a responsibility for providing NHS services such as medication, patient transport or nursing care.

As part of the Connecting care+ Hubs, internal referrals can now be made to Adult Social Care via a Personalised Integrated Care (PIC) referral on SystemOne by GP's and partner agencies.

If you are not part of the Connecting care+ Hub, Social Care Direct is our gateway to care, if you require to make a referral please contact them on 0345 8 503 503.

## Locations & Opening Hours

Our Hub locations are:

Waterton House, Waterton Road, Wakefield, WF2 8HT

Bullenshaw, Bullenshaw Road, Hemsworth, WF4 4LN

Opening hours:

08:30 – 19:00 Mon – Fri

However, contact after 5pm should go via Social Care Direct (number below)

08:30 – 17:00 Sat – Sun

However, calls received on weekends are taken by Social Care Direct (number below)

If you require support out of hours please contact Social Care Direct on 0345 8 503 503.

They will deal with your concerns and offer advice and support about what to do if you are worried about the safety or wellbeing of an adult at risk or older person.