

# The Prince of Wales Hospice

## Who are The Prince of Wales Hospice?

The Prince of Wales Hospice has been providing care to people with a life-limiting illness since 1989. Our services are available to any adult from the Five Towns area of West Yorkshire.

We care for patients with any life-limiting illness, including cancer, motor neurone disease and chronic heart and lung disease. We care for anyone over the age of 18, either as a visiting out-patient, or on our ward where we offer 24-hour specialist care. Our Hospice helps people live better with their illness. Many choose the safety and dignity of our Hospice for care at the end of their life.

Our care also extends to the carers and families of our patients, who often need us just as much. As a healthcare service, we are regularly inspected by the Care Quality Commission.

We provide our care free of charge and entirely based on need, but only about a 25% of the cost is covered by the NHS. This means we have to raise over £3m a year through our shops, fundraising events, donations and fundraising initiatives in our communities. Of every £1 we raise, 86p is spent directly on patient care and 14p is invested in raising more funds.

#### An Overview of our Service

**Incare -** The Hospice has thirteen bedrooms for patients who need 24-hour specialist care. Patients who stay with us often need help managing their physical symptoms, such as pain or nausea. Others may be having distressing emotional or spiritual difficulties.

**Outreach -** Outreach is for people who have a life limiting condition and live relatively well at home, but could benefit from social support from others in a similar situation. It's a chance to get out of the house, make new friends and participate in crafts and other activities.

**Lymphoedema Clinic** – As well as a Lymphoedema Clinic at the hospice, we also offer two outreach lymphoedema services at Wakefield Hospice and the Rosewood Centre in the grounds of Dewsbury and District Hospital. Patients must be referred to the clinic by their Health Care Professional. Those referred will be invited to an assessment appointment lasting about two hours, which includes a thorough consultation. **Therapy services –** The Hospice provides a range of therapeutic services that are available to all patients known to the Hospice as well as their carers and families. Complementary therapies have been shown to help make life more comfortable for patients by promoting relaxation and reducing anxiety. We offer a variety of treatments in our relaxing therapy rooms including: Reiki or light touch, massage, aromatherapy, relaxation, sound and touch and visualisation.

**Family and carer support -** We offer a confidential ear and practical support to help families and carers throughout our care for their loved one and beyond. Spiritual support is available and we have a quiet area available for reflection.

**Bereavement support -** Our bereavement support service can help families come to terms with the loss of a loved one. We provide a confidential opportunity to talk with someone other than family and friends, can suggest coping mechanisms and provide the chance to talk to others in a similar situation.

# Access & Criteria / Referring to Us

Hospice services can be accessed via a referral from one of the following health care professionals; GPs, Hospital doctors (after assessment by the hospital palliative care team), District nurses, Specialist Palliative Care Team.

## **Opening Hours**

The Prince of Wales Hospice is located on Halfpenny Lane, Pontefract, West Yorkshire, WF8 4BG. We offer 24-hour specialist care.

For further information on any of our services call: 01977 70868 or visit: <u>www.pwh.org.uk</u>.